



Plantasia Swansea Access Statement

Vehicle Parking and Outdoor Routes

There is one large car park catering for customers using Parc Tawe complex and is free of charge for four hours. This car park is situated outside Plantasia and extends around to other shops in Parc Tawe. The car park can accommodate up to 870 cars 41 Blue Badge and 2 Mother and Toddler parking bays. The car park is well lit and has dropped kerbs for wheelchair users. Assistance dogs are welcome to visit Plantasia.

Main Entrance, Reception, Retail & Cafe Canopy Area

Level access to reception, retail area and Cafe Canopy. This level is accessible to wheelchair users. There is also a disabled toilet with wide door access and lowered sink.

Below Ground

Ground floor level - all wheel chair accessible. Automatic doors allow easy access to Forest Floor.

Forest Floor

Forest floor is fully accessible, providing full visibility of reticulated python. Access to the ant nest tunnel is restricted.

Arid Climate

Arid climate area is fully accessible via door. Visibility of meerkats, tortoise & bearded dragon is unrestricted. Access to the meerkat tunnel is restricted.

Understory

Understory area is fully accessible via door, Visibility of marmosets is unrestricted. Rainforest interactive games accessible to wheelchair users.

Canopy

Canopy walk through is accessible. Waterfall lookout not accessible to wheelchair users. Visibility of macaw unrestricted.

Watering Hole

Waterhole fully accessible. Visibility of caimans and Koi carp unrestricted.

Living Rope Bridge

Fully accessible

Restricted Areas

Killer plant house - unaccessible with wheelchair

Tree House - unaccessible with wheelchair

Waterfall Lookout - unaccessible with wheelchair

The paths and walkways around Plantasia are accessible for wheelchair users and pushchairs.

Toilets and Accessible Nappy and Sanitary Facilities

Three toilets are available, one male, one female, and a disabled toilet. The female toilet and disabled toilet provides sanitary bins plus a nappy bin and baby changing facilities.

Signage

All signage is bilingual English/Welsh.

Carer Access

Carers will be admitted free of charge if they hold a Hynt Card (formerly Plus One card). Disabled customers will be charged at a concession price.